



CONSULTANCY DEVELOPMENT CENTRE (CDC)

(Autonomous Institution of Government of India under DSIR, Ministry of Science & Technology)

CDC Webinars

S.No.	Date & Time	Topic	Fee (INR) (Incl.gst)	Bank Details	Host
01	17 July 2020 (1400 – 1700 hrs) FRIDAY	Seven Quality Control Tools	2000	NAME: Consultancy Development Centre	J.Suriyanarayanan M: +91 88007-67201 E: jayasurya.tsi1997@gmail.com
02	24 July 2020 (1400 – 1700 hrs) FRIDAY	Implementation of QMS – ISO 9001:2015	2000	BANK: Bank of Baroda BRANCH: Bhogal, New Delhi	
03	31 July 2020 (1400 – 1700 hrs) FRIDAY	Implementation of EMS – ISO 14001:2015	2000	A/C NO: 98010200006844 A/c No.in Words Nine/ Eight/ Zero/ One/ Zero/ Two/ Zero/ Zero/ Zero/ Zero/Six/ Eight/ Four/ Four	
04	07 August 2020 (1400 – 1700 hrs) FRIDAY	Internal Audit on QMS/EMS as per ISO 19011:2018	2000	IFSC: BARB0XTBHOG (Sixth Digit is Zero)	
05	14 August 2020 (1400 – 1700 hrs) FRIDAY	Risk Identification, Analysis, Mitigation Plan & Review	2000	(On receipt of payment and registration form duly filled-in, CDC will provide the Webinar Link to the participant)	
06	21 August 2020 (1400 – 1700 hrs) FRIDAY	Lab Management System for NABL Accreditation under ISO/IEC 17025:2017	2000		



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Webinar on “Seven QC Tools”

Preamble

The two-front pressure on companies – from competitors and customers to maintain highest standards in terms of quality for the products and services delivered has been forcing companies to focus on more and more on quality than anything else. Maintaining quality is now not an option for companies but a criteria for survival. Management of Quality may initially add cost for the companies, but in long run it actually helps company to reduce cost while delivering better products or services.

Many simple and effective quality management tools are available which can be used for continuous tracking of the quality. To work with these tools one should know only basics of statistics and computer. Also combination of two or more tools can help companies solve problems for continual improvements.

Coverage

- Overview and significance of Quality Control Tools
- Steps & overview of various Quality Management Tools like:
 - Cause & Effect Diagram, Check Sheet, Control Chart, Histogram, Pareto Chart, Scatter Diagram, Stratification

Speaker Profile (Mr J. Suriyanarayanan, CDC)

Results-driven Training and development professional with over 28 years' experience in CDC, profoundly impacting performance through the delivery of personnel training programs for the reform, enhancement and advancement of organizational objectives. Expert at synthesizing personnel, management and operations disciplines to meet organizational requirements and align goals with organizational values and visions. Promote employee excellence and motivate employees towards top-level performance. Trained over 700 professionals on various management systems/ tools, inspected over 230 MSE units for production capacity evaluation, holding over 500 consultancy man-days and 50 audit man-days in credit. The clientele include R&D institutions under CSIR/ DRDO/ IARI/ CPCB/ MCD/ ICMR etc.

Benefits

- Acquire knowledge on Seven Quality Control Tools
- Usage of the QC Tools for process improvement

Contact Details:

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Webinar on “Implementation of QMS – ISO 9001:2015”

Preamble

ISO 9001 is a global standard that has helped organizations achieve superlative performance through process improvement and Quality Management system. It makes organizations capable of offering consistently high level of products and services that exceeds customer expectations. After the huge popularity and industry-wide application of ISO 9001 standards, the **latest revision ISO 9001:2015** was published in the month of September 2015 after a gap of 7 years from the earlier ISO 9001:2008 version. ISO 9001 is used successfully all over the world. In 2013 alone, over **one million certificates** to the standard were issued across 187 countries, and many other companies and organizations have used the standard without seeking certification.

Success with ISO 9001 can take many forms. For some enterprises, it is all about attracting new clients, while others see it as the blueprint for internal efficiency.

Coverage

- Overview and significance of Quality Management Systems
- Various Clauses and Requirements of ISO 9001:2015 Standard

Speaker Profile (Mr J. Suriyanarayanan, CDC)

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Benefits

- Acquire knowledge on various Quality Concepts
- Usage of System-driven approach in the processes

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Webinar on “Implementation of EMS – ISO14001:2015”

Preamble

Already there is a discernible trend in the corporate world of projecting one's own image as that of an environmentally sound enterprise. Adoption of "Environmental Charters", implementation of "Responsible Care" programme, environmental reporting through annual reports etc. are all examples of desirable but disjointed efforts in this direction. Despite the good all these programme do to enhance the environmental performance at enterprise level, they still lack credibility. The claims regarding environmental improvements or achievements often are suspect in the eyes of regulatory bodies, green NGOs, media and the general public alike.

However, when an international, independent and well respected third party speaks of the environmental achievements, it not only carries conviction and credibility but also impacts the consumer mind favorably. Environmental Management System (EMS) Certification is one such opportunity that can enable the organisations acquires the label of environmentally sound enterprises and improves their economic performance at the same time.

Coverage

- Overview and significance of Environment Management Systems
- Various Clauses and Requirements of ISO 14001:2015 Standard

Speaker Profile (Mr J. Suriyanarayanan, CDC)

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Benefits

- Acquire knowledge on Quality and Environment Management Systems
- Application of effect EMS in the production units

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Webinar on “Internal Audit on QMS/EMS as per ISO 19011:2018”

Preamble

Auditing is characterized by reliance on a number of principles. These principles should help to make the audit an effective and reliable tool in support of management policies and controls, by providing information on which an organization can act in order to improve its performance. Adherence to these principles is a prerequisite for providing audit conclusions that are relevant and sufficient, and for enabling auditors, working independently from one another, to reach similar conclusions in similar circumstances.

The purpose of an internal audit is to assess the effectiveness of your organization's quality management system and your organization's overall performance. Your internal audits demonstrate compliance with your 'planned arrangements', e.g. the Quality Management System (QMS) and how its' processes are implemented and maintained.

Coverage

- Overview and significance of various types of Auditing
- Various principles and methods of Auditing

Speaker Profile (Mr J. Suriyanarayanan, CDC)

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Benefits

- Acquire knowledge on Auditing principles
- Usage of the PDCA and Process Approach in internal auditing

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Webinar on “Risk Identification, Analysis, Mitigation Plan & Review”

Preamble

By considering risk throughout the system and all processes the likelihood of achieving stated objectives is improved, output is more consistent and customers can be confident that they will receive the expected product or service.

Risk-based thinking:

- improves governance
- builds a strong knowledge base
- establishes a proactive culture of improvement
- assists with statutory and regulatory compliance
- assures consistency of quality of products and services
- improves customer confidence and satisfaction

Successful companies intuitively incorporate risk-based thinking.

Coverage

- Overview and significance of Risk Management
- Usage of Risk based thinking in the processes

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Benefits

- Acquire knowledge on Risk Management
- Usage of the Risk based Thinking while developing Management Systems

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Webinar on “Laboratory Management System for NABL Accreditation under ISO/IEC 17025:2017”

Preamble

Laboratory accreditation benefits laboratories by allowing them to determine whether they are performing their work correctly and to appropriate standards, and provides them with a benchmark for maintaining that competence. A regular assessment by an accreditation body checks all aspects of a facility’s operations related to consistently producing accurate and dependable data. Areas for improvement are identified and discussed, and a detailed report provided at the end of each visit. Where necessary, follow-up action is monitored by the accreditation body so the facility is confident that it has taken the appropriate corrective action. In addition to commercial testing and calibration services, manufacturing organisations may use laboratory accreditation to ensure the testing of their products by their own in-house laboratories is being done correctly.

Coverage

- Overview and significance of Quality Management Systems for Lab accreditation
- Various Clauses and Requirements of ISO 17025:2017 Standard

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Benefits

- Acquire knowledge on QMS leading to Laboratory Accreditation
- Usage of the system based approach in managing testing/ calibration laboratory

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CDC WEBINAR

REGISTRATION FORM

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PAYMENT DETAILS	
NAME OF SPONSORING ORGANISATION, IF ANY	