



Dental Council of India – Digital DCI Project: Corrigendum- I



Corrigendum- I

**Tender Reference No: DE-OFSAMS(Gen)-
2019**
Dated: 28-September-2019

**Design, Development, Implementation,
Operation and Maintenance of Digital Dental
Council of India**

Corrigendum -I

Following changes have been made to the Request for Proposal (RFP) for Design, Development, Implementation, Operation and Maintenance of Digital Dental Council of India.

Sl. No.	Reference in RFP	As Appearing in the Original Published RFP	Change/ Modifications
1.	Section 1.6.2, Page 13 – Online Faculty & Students Attendance System	The attendance machines shall communicate with central application through a secured internet connection with backup as LAN.	The attendance machines shall communicate with central application through an internet connection.
2.	Section 2.1, Page 16 – Bidding Process Details	Consortiums are NOT allowed to bid. There will be only a SINGLE BIDDER and should be registered under Indian Companies Act.	<p>Bid can be submitted by consortium of two bidders (One prime bidder and one consortium partner). But only the credentials of Prime Bidder will be considered for the purpose of pre-qualification and technical evaluation purpose.</p> <p>* Consortiums are allowed to bid and shall be formed under a duly stamped consortium agreement/Memorandum of Understanding (MoU). The total number of consortium partners is restricted to two (1 Prime Bidder + 1 Consortium Partner). All members of the consortium should be registered under Companies Act, 1956/2013.</p> <p>The consortium agreement needs to be submitted along with the bid(Pre-qualification proposal). The MoU/agreement shall clearly specify the prime bidder, stake of each member and outline the roles and responsibilities of each member. In the event of a consortium, one of the partners shall be designated as a "Prime Bidder". Every member of the consortium shall be equally responsible and jointly liable for the successful completion of the entire project.</p>
3.	Section 2.2.9, Page 21 – Earnest Money	All Bidders shall submit, as part of their bids, an Earnest Money	All Bidders shall submit, as part of their bids, an Earnest Money

Sl. No.	Reference in RFP	As Appearing in the Original Published RFP	Change/ Modifications
	Deposit (EMD)	Deposit (EMD) amounting to INR 30,00,000 (Rupees Thirty Lakhs Only) (amount also specified in the Tender Notification Table). EMD shall be in Indian Rupees and in the form of a Demand Draft drawn from any Nationalized Bank/Scheduled Commercial Bank in India in favor of Secretary, Dental Council of India" Payable at New Delhi and valid for at least three months (90 days) from the last date of the bid submission.	<p>Deposit (EMD) amounting to INR 30,00,000 (Rupees Thirty Lakhs Only) (amount also specified in the Tender Notification Table). EMD shall be in Indian Rupees and in the form of a Demand Draft drawn from any Nationalized Bank/ Scheduled Commercial Bank in India in favor of Secretary, Dental Council of India" Payable at New Delhi and valid for at least three months (90 days) from the last date of the bid submission.</p> <p>However, Bidders registered as Micro Small and Medium Enterprises (MSMEs) as defined in MSME Procurement Policy issued by Department of Micro, Small and Medium Enterprises (MSME) are exempted from submission of EMD. In such cases, self-attested copy of the VALID Registration Certificate must be furnished.</p> <p>EMD in any other form will not be accepted. Bids without this EMD or valid copy of MSME certificate will be rejected.</p>
4.	Section 2.4.3.2, Page 33 – Table 1 – Pre-qualification Criteria – Bidder	The BIDDER should have prior experience of successfully executed or currently ongoing at-least 3 ICT Implementation project with any department of Central Government/ State Government/PSU/ Autonomous Bodies or Councils of Government of India. At least one(1) of the 3 projects, should be of installation & commissioning of Biometric Devices, and should be multi locational in nature with minimum locations covered should be 50, The PO/Agreements should be in the last five years prior to the bid submission date.	<p>The BIDDER should have prior experience of successfully executed or currently ongoing at-least 3 ICT Implementation/IT Infrastructure Project/ Surveillance Projects with any department of Central Government/ State Government/PSU/ Autonomous Bodies or Councils of Government of India. At least one(1) of the 3 projects, should be of installation & commissioning of Biometric Devices, and should be multi locational in nature with minimum locations covered should be 50, The PO/Agreements should be in the last five years prior to the bid submission date.</p> <p>The bidder is required to submit:</p>

Sl. No.	Reference in RFP	As Appearing in the Original Published RFP	Change/ Modifications
			Copy of purchase order/Letter of Intent/Work Order/Completion certificate/Self Certificate by Authorized signatory with respect to number of locations. Relevant sections of the tender documents/Relevant Artifacts signed by the authorized signatory may also be attached to justify the eligibility.
5.	Section 2.4.3.3, Page 34 – Qualification Criteria-OEM of Biometric Attendance System	OEM should have submitted 3 appreciation certificate issued by Central Government / State Government / corporation on to smooth implementation of attendance system using integrated attendance device	OEM should have submitted 2 appreciation certificate of similar size project (800 to 1200 device), issued by Central Government / State Government / corporation on to smooth implementation of attendance system using integrated attendance device
6.	Section 2.11.1, Page 45 - Performance Bank Guarantee (PBG)	A PBG of 10 % of value of the project would be furnished by the bidder in the form of a Bank Guarantee as per the format provided in this RFP from Nationalized Bank/Scheduled Bank.	A PBG of 5 % of value of the project would be furnished by the lead bidder or consortium partner in the form of a Bank Guarantee as per the format provided in this RFP from Nationalized Bank/Scheduled Bank.
7.	Section 3.10.1, Page 50 – Technical Specifications of Biometric Attendance System	Battery Backup - 3200 mAH battery backup for effective 2.5 hours to 3 hours backup.	Battery Backup - 4000 mAH battery backup for effective 3 to 4 hours backup.
8.	Section 3.12.4, Page 56 – Cloud Network Requirement	All the cloud VMs are in same network segment (VLAN) even if they are spread across multi datacenters of CSP.	This clause is deleted.
9.	Section 3.12.4, Page 56 – Cloud Network Requirement	DCI gets ability to map private IP address of cloud VM to public IP address as required by DCI from portal of CSP.	This clause is deleted.
10.	Section 3.12.4, Page 56 – Cloud Network Requirement	Public IP address of cloud VMs remains same even if cloud VM gets migrated to another data center due to any incident.	This clause is deleted.
11.	Section 3.12.4, Page 56 – Cloud Network Requirement	Public IP address of cloud VMs remains same even if cloud VM network is being served from multiple CSP datacenters.	This clause is deleted.
12.	Section 4.9, Page 78 – Operation and Maintenance	The successful bidder will post necessary manpower at each location for three years to look	The clause has been modified and to be read as: The successful bidder will post

Sl. No.	Reference in RFP	As Appearing in the Original Published RFP	Change/ Modifications
		after the maintenance of the infrastructure after formal go-live. The successful bidder will respond to any issue raised by the user within 6 working hours of being notified by the authorized person	necessary manpower for the project for three years to look after the maintenance of the infrastructure after formal go-live. Necessary manpower may be provided in case of problem at any locations. The successful bidder will respond to any issue raised by the user within 36 working hours of being notified by the authorized person.
13.	Section 3.10.1, Page 51	Technical Specifications of Biometric Attendance System	Only the Mobile Terminal Specifications are required for this project. Please ignore AEBAS Device Specifications
14.	Section 5.2.1, Page 83	Table - Payment Milestones	Revised payment milestones are as below: 1. Mobilization Advance against PBG - 5% of project value 2. On Submission of HDD & SRS Document - 10% of project value 3. On supply of Hardware items at central location & validation of quality & seal and provisioning of IAAS - 20% of project value 4. Survey & installation of Biometric Devices in each Block of 50 colleges - 20% of project value 5. Registration/Enrolment of Faculty in each Block of 50 colleges - 5% of project value 6. Submission of UAT reports for HRMS & other application Modules - 5% of project value 7. Submission of Go-Live certificate - 10% of project value 8. On completion of each quarter of O & M - 25% of project value
15.	Tender Notification Table sl no.6	Last date for receipt of bid	The last date has been extended to <u>11.11.2019 by 1400 hrs.</u> Bid opening on 11.11.2019 at 1430 hrs

6.15.1 Financial Bid Format

A- Biometric attendance system including installations & commissioning

Sl. No.	Description	UOM	Total Qty.	Total Amount [in INR] Lumsum (A)	Taxes [in INR] (B)	Total Amount [in INR] (A+B)
A	Biometric attendance system including installations & commissioning					
1.	Biometric attendance system including installations & commissioning	Nos	1200			
2.	Provisioning of applications including HRMS	Set	1			
3.	Hosting the attendance data in cloud (third party hosting provider) as Infrastructure as a Service (IaaS) model from the date of go-live and for a period of three years including block HRMS solution	Set	1			
4.	Local NOC room a) 108 cm (43 Inches) Full HD LED Smart TV b) Computer System - 21.5-inch All-in-One Desktop (6th Gen Core i3-6006U/4GB/1TB/Windows 10 /Integrated Graphics), c) Furniture for the NOC Room & associated furniture for 5 support personnel	2 5 As reqd.	Nos Nos Lumpsum			
5.	Training Support	Lumpsum	1			
6.	Helpdesk support for a period of three years	Lumpsum	1			
7.	Operation and maintenance support for three years	Lumpsum	1			

B - Software Development and Customisation

Sl. No.	Description	UOM	Total Qty.	Total Amount [in INR] Lumpsum (A)	Taxes [in INR] (B)	Total Amount [in INR] (A+B)
B	Software Development and Customisation					
1.	Software Development, Customisation and Roll out Costs as per functionality requirement mentioned in clause 3.18					
2.	Other costs including licence related to software development/customization/rollout including development of DCI Dynamic portal/ login page					
3	Training Support	Lumpsum	1			
4	Helpdesk support for a period of three years	Lumpsum	1			
5	Operation and maintenance support for three years	Lumpsum	1			

Except for the changes mentioned above, all other terms and conditions of the original RFP document remains unchanged.

Response to Pre-Bid Queries - Digital Dental Council Project - DCI, New Delhi

S.N.	Bidding Document Reference(s) (Clause/Section No/ Page)	Existing Clause in RFP (Content of RFP Requiring Clarification)	Points of Clarification Required	Response by DCI
1	Section 2.1- Bidding Process details Page 17	Bidding Process Details Potential bidders are referred to as "Bidders/SI" in this document. Consortiums are NOT allowed to bid.	Taking into consideration of the geographical spread of the project, we request you to kindly allow consortium to submit the bid.	Consortium is allowed. Please refer to corrigendum.
2	Section 2.2.9 -Earnest Money Deposit (EMD) Page 22	Earnest Money Deposit (EMD) All Bidders shall submit, as part of their bids, an Earnest Money Deposit (EMD) amounting to INR 30,00,000 Lakhs (Rupees Thirty Lakhs Only) (amount also specified in the Tender Notification Table). EMD shall be in Indian Rupees and in the form of a Demand Draft drawn from any Nationalized Bank/Scheduled Commercial Bank in India in favor of Secretary, Dental Council of India" Payable at New Delhi and valid for at least three months (90 days) from the last date of the bid submission. Bid security in any other form will not be accepted. Bids without this bid security will be rejected.	As per the Public Procurement Policy of Govt. of India, organizations registered under MSME category are exempted from submission of EMD. We request you to kindly consider EMD exemption for organization registered under MSME category.	Exempted. Please refer to corrigendum.
3	section 2.11.1- Payment Terms and Schedule: Performance Bank Gurantee (PBG)	Performance Bank Guarantee (PBG) A PBG of 10 % of value of the project would be furnished by the bidder in the form of a Bank Guarantee as per the format provided in this RFP from Nationalized Bank/Scheduled Bank.	We request you to kindly change the clause as below: A PBG of 5% of value of the project would be furnished by the bidder in the form of a Bank Guarantee as per the format provided in this RFP from Nationalized Bank/Scheduled Bank. In case of consortium bid, the PBG can be submitted by any member of the consortium partner.	Clause is modified. Please refer to Corrigendum.
4	Section-2.4.3.2-Pre-qualification criteria Bidder: SI.No-07	The BIDDER should have prior experience of successfully executed or currently ongoing at-least 3 ICT Implementation project with any department of Central Government/ State Government/PSU/ Autonomous Bodies or Councils of Government of India. At least one(1) of the 3 projects, should be of installation & commissioning of Biometric Devices, and should be multi locational in nature with minimum locations covered should be 50, The PO/Agreements should be in the last five years prior to the bid submission date.	We request you to kindly change the clause as below: The BIDDER should have prior experience of successfully executed or currently ongoing at-least 2 ICT Implementation project with any department of Central Government/ State Government/PSU/ Autonomous Bodies or Councils of Government of India. At least one(1) of the 3 projects, should be of installation & commissioning of Biometric Devices, and should be multi locational in nature with minimum locations covered should be 50, The PO/Agreements should be in the last five years prior to the bid submission date. The bidder is required to submit: Copy of purchase order/Letter of Intent/Work Order/Completion certificate/Self Certificate by Authorized signatory with respect to number of locations. Relevant sections of the tender documents/Relevant Artifacts signed by the authorized signatory may also be attached to justify the eligibility.	Clause is revised. Please refer to corrigendum
5	Section-2.4.4.4 Page 37- Technical Proposal Part 3 : Table 1: Technical Evaluation Criteria, S.I No-2	Bidders competence in executing Biometric Attendance implementation projects – Value of Project (Successfully completed or ongoing projects) - Last 5 years from bid submission date. Relevant copies of a) work orders and b) Completion / partial completion certificates from client confirming year and value of the project along with contact details of the client.	We request you to kindly change the clause as below: Relevant copies of a) work orders and b) Completion/partial completion certificates from client or Self Certificate by Authorized signatory confirming year and value of the project along with contact details of the client. Relevant sections of the tender documents/Relevant Artifacts signed by the authorized signatory may also be attached to justify the criteria.	No Change - As Per RFP
6	Section 2.4.5.2 - Commercial Proposal Part :4 Opening of Commercial Bids, Page: 42	Opening of Commercial Bids The commercial bids of only the technically qualified bidders will be opened for evaluation.	We request you to kindly change the clause as below: The commercial bids of only the technically qualified bidders who scores more than 50 marks out of 80 marks as per the Technical Evaluation Criteria will be opened for evaluation.	No Change - As Per RFP

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S.N.	Bidding Document Reference(s) (Clause/Section No/ Page)	Existing Clause in RFP (Content of RFP Requiring Clarification)	Points of Clarification Required	Response by DCI
7	Section 3.8 Page : 49 Training and Hand holding	Training and Handholding	We request you to kindly add the below clause: The successful bidder will have to provide training for three days to the identified personnel at each location with regard to registration of faculty/PG students in the biometric devices. Any new registration of faculties/PG students in the biometric devices will be carried out by the trained personnel at each location.	The clause may be modified in RFP as given below: "The successful bidder will have to provide training to the identified personnel at each location with regard to registration of faculty/PG students in the biometric devices. Any new registration of faculties/PG students in the biometric devices will be carried out by the trained personnel at each location.
8	Section -3.19 Page 66 - Application Technology	Application - Technology	We request you to kindly add the below clause: The technology listed under this section is the preferred technology as part of the RFP. However, bidders are allowed to propose other suitable technology that meet the project requirements.	No Change - As Per RFP
9	Section- 5.2.1 Page 84 Payment Terms- Table -Payment Milestones	Table – Payment Milestone	We request you to kindly consider the below suggested payment milestones: Sl. No. Milestone Payment 1. Mobilization Advance against PBG- 5% of project value 2. On Submission of HDD & SRS Document- 10% of project value 3. On supply of Hardware items at central location & validation of quality & seal and provisioning of IAAS - 25% of project value 4. Survey & installation of Biometric Devices in each Block of 50 colleges -20% of project value 5. Registration/Enrolment of Faculty in each Block of 50 colleges - 5% of project value 6. Submission of UAT reports for HRMS & other application Modules - 5% of project value 7. Submission of Go-Live certificate - 10% of project value 8. On completion of each quarter of O & M - 20% of project value	Please refer to Corrigendum for revised payment milestones
10	Section 1.6.1 Page 14	DC and DR Provisioning Both DC and DR cloud hosting should be within India. Also the data has to be physically residing within India.	We request you to allow DC and DR cloud hosting outside India also.	No Change - As Per RFP
11	Section 3.15 Page 62	SMS Services It may be noted that Dental Council of India shall not pay any transaction charges on transactions made through SMS gateway.	We request DCI to provision the SMS gateway	DCI will facilitate the SMS Gateway
12	Section 3.7 Page 62	Digital Signature Certificate Solution Dental Council of India already have some digital signature certificates, which shall be integrated by SI with the relevant application functionalities.	We request you to please share the details of existing digital certificates.	DCI will share the details with the successful SI
13	Section 4.9 Page 79	Operation and Maintenance The successful bidder will respond to any issue raised by the user within 6 working hours of being notified by the authorized person.	We request you to kindly change the clause as below: The successful bidder will respond to any issue raised by the user within 72 working hours of being notified by the authorized person.	The clause is modified and may be read as below: The successful bidder will respond to any issue raised by the user within 36 working hours of being notified by the authorized person.
14	Nil	Nil	We request DCI to include CMMi Level 3 or above certification as part of qualification criteria.	No Change - As Per RFP

Response to Pre-Bid Queries - Digital Dental Council Project - DCI, New Delhi

S.N.	Bidding Document Reference(s) (Clause/Section No/ Page)	Existing Clause in RFP (Content of RFP Requiring Clarification)	Points of Clarification Required	Response by DCI
15	2.1 Bidding Process Details, Page:17	Potential bidders are referred to as "Bidders/SI" in this document. Consortiums are NOT allowed to bid. There will be only a SINGLE BIDDER and should be registered under Indian Companies Act.	Please allow consortium to enhance bidding	Consortium is allowed. Please refer to corrigendum.
16	2.4.3.2 Page:33- Table -1 Pre qualification Criteria-Bidder S.No-2	The bidder should have an average annual turnover of INR 30 Crores or more in last three financial years ending 31st March, 2018 as evidenced by the audited accounts of the company. (2015-16, 2016-17 and 2017-18).	You are requested to reduce this criteria to 10 Crore and also allow MSME with exemption of EMD & Tender Fee as per MSME directives	No change in turnover criteria. However EMD exemption is allowed. Please refer to corrigendum.
17	2.4.3.2 Page:35 Table -1 Pre qualification Criteria-Bidder S.No-7	The BIDDER should have prior experience of successfully executed or currently ongoing at-least 3 ICT Implementation project with any department of Central Government/ State Government/PSU/ Autonomous Bodies or Councils of Government of India. At least one(1) of the 3 projects, should be of installation & commissioning of Biometric Devices, and should be multi locational in nature with minimum locations covered should be 50, The PO/Agreements should be in the last five years prior to the bid submission date.	You are requested to consider the part of this clause stating 'At least one(1) of the 3 projects, should be of installation & commissioning of Biometric Devices, and should be multi locational in nature with minimum locations covered should be 50, The PO/Agreements should be in the last five years prior to the bid submission date' in OEM's criteria as ultimately this part of work is totally OEM dependent.	No Change - As Per RFP
18	2.4.4.4 Page: 38 - Table -Technical Evaluation Criteria, S.No-2	Bidders competence in executing Biometric Attendance implementation projects – Value of Project (Successfully completed or ongoing projects)- Last 5 years from bid submission date <ul style="list-style-type: none"> • 1 large Biometric Attendance System project of project value not less than INR 7.0cr • 2 Projects, of costing of each not less than amount equal to INR 3.5 cr each • Three projects, each costing not less than the amount equal to INR 2.5 crores. 	Since the project includes the ICT as well. Please consider the marking of it as well. As we have stated in Point 3 above, Biometric is OEM dependent.	No Change - As Per RFP
19	2.4.4.4 Page: 38 - Table -Technical Evaluation Criteria, S.No-3	Bidders competence in executing - Biometric Attendance System at Multiple locations (Successfully completed or ongoing) – In last 5 years from bid submission date The bidder should have experience of Multi locational implementation project with minimum 50 locations in India in last 5 years	Since the project includes the ICT as well. Please consider the marking of it as well. As we have stated in Point 3 above, Biometric is OEM dependent.	No Change - As Per RFP
20	2.4.3.2 Page:35 Table -1 Pre qualification Criteria-Bidder S.No-7	The BIDDER should have prior experience of successfully executed or currently ongoing at-least 3 ICT Implementation project with any department of Central Government/ State Government/PSU/ Autonomous Bodies or Councils of Government of India. At least one(1) of the 3 projects, should be of installation & commissioning of Biometric Devices, and should be multi locational in nature with minimum locations covered should be 50, The PO/Agreements should be in the last five years prior to the bid submission date.	Please remove the clause of 50 locations as this should be fulfilled by an OEM	No change as per RFP. SI is required to fulfill this criteria. I&C and O&M is final responsibility of SI.
21	2.4.4.4 Page 38	Bidders competence in executing Biometric Attendance implementation projects – Value of Project (Successfully completed or ongoing projects)- Last 5 years from bid submission date <ul style="list-style-type: none"> • 1 large Biometric Attendance System project of project value not less than INR 7.0cr • 2 Projects, of costing of each not less than amount equal to INR 3.5 cr each • Three projects, each costing not less than the amount equal to INR 2.5 crores. 	Please consider the evaluation of ICT projects as well because OEM specific in evaluation is coming out to be contradictory to the project. Instead of Biometric. ICT project should be evaluated as: 1 large ICT project of project value not less than INR 7.0 cr 2 Projects, of costing of each not less than amount equal to INR 3.5 cr each Three projects, each costing not less than the amount equal to INR 2.5 Crores	No Change - As Per RFP

Response to Pre-Bid Queries - Digital Dental Council Project - DCI, New Delhi

S.N.	Bidding Document Reference(s) (Clause/Section No/ Page)	Existing Clause in RFP (Content of RFP Requiring Clarification)	Points of Clarification Required	Response by DCI
22	2.4.4.4 Page 38 S.no:3	Bidders competence in executing - Biometric Attendance System at Multiple locations (Successfully completed or ongoing) – In last 5 years from bid submission date The bidder should have experience of Multi locational implementation project with minimum 50 locations in India in last 5 years	Please consider the evaluation of ICT projects as well because OEM specific in evaluation is coming out to be contradictory to the project	No Change - As Per RFP
23	Section 2.1 Page 17 Bidding Process Details	Consortiums are not allowed to bid.	Kindly allow consortium to bid for the project	Consortium is allowed. Please refer to corrigendum.
24	Section 2.2.9 Page 22 Earnest Money Deposit (EMD)	All Bidders shall submit, as part of their bids, an Earnest Money Deposit (EMD) amounting to INR 30,00,000 Lakh (Rupees Thirty Lakh only) (amount also specified in the Tender notification table).	Kindly allow EMD exemption for companies registered under Micro, Small, Medium Enterprise (MSME) Category.	Exemption is allowed. Please refer to corrigendum.
25	Section 2.4.3.2 Page 35	The Bidder should have prior experience of successfully executed or currently ongoing at-least 3 ICT Implementation project with any department of Central Government/State Government/PSU/Autonomous Bodies or Council of Government of India. At least one(1) of the 3 projects, should be of Installation & commissioning of Biometric Devices, and should be multi locational in nature with minimum locations covered should be 50, The PO/ Agreements should be in the last five years prior to the bid submission date.	Kindly change the criteria as below: The bidder should have prior experience of successfully executed or currently ongoing atleast 3 ICT implementation/IT Infrastructure Project/CCTV Surveillance Projects with any department of Central Government/State Government/PSU/Autonomous Bodies or Councils of Government of India. At least one (1) of the 3 projects, should be of Installation & commissioning of Biometric Devices/Edge Switches, and should be multilocational in nature with minimum locations covered should be 50, The PO/Agreements should be in the last five years prior to the bid submission date.	The criteria is modified. Please refer to Corrigendum for PQ Criteria
26	Section 2.4.4.4. Page 39 Table 1: Technical Evaluation Criteria S.no-2 Project Experience	Bidders competence in executing Biometric Attendance implementation projects – Value of Project (Successfully completed or ongoing projects)- Last 5 years from bid submission date <ul style="list-style-type: none"> • 1 large Biometric Attendance System project of project value not less than INR 7.0cr • 2 Projects, of costing of each not less than amount equal to INR 3.5 cr each • Three projects, each costing not less than the amount equal to INR 2.5 crores. 	Kindly change the criteria as below: Bidders competence in executing Biometric Attendance implementation/IT infrastructure projects/ CCTV surveillance Projects -Value of Project (Successfully completed or ongoing Projects) Last 5 years from bid submission date <ol style="list-style-type: none"> 1. 1 large project of project value not less than INR 7.0cr 2. 2 Projects, of costing of each not less than amount equal to INR 3.5 cr each 3. Three projects , each costing not less than the amount equal to INR 2.5 crores 	NO CHANGE IN TECHNICAL EVALUATION CRITERIA- AS PER RFP
27	Section 2.4.4.4. Page 39 Table 1: Technical Evaluation Criteria S.no-3 Project Value.	Bidders competence in executing - Biometric Attendance System at Multiple locations (Successfully completed or ongoing) – In last 5 years from bid submission date The bidder should have experience of Multi locational implementation project with minimum 50 locations in India in last 5 years	Bidders competence in executing - Biometric Attendance System/EdgeSwitches at Multiple locations (Successfully completed or ongoing) – In last 5 years from bid submission date The bidder should have experience of Multi locational implementation project with minimum 50 locations in India in last 5 years	NO CHANGE IN TECHNICAL EVALUATION CRITERIA- AS PER RFP
28	3.12.4. Cloud Network Requirement (C) & page no 56	All the cloud VMs are in same network segment (VLAN) even if they are spread across multi datacenters of CSP.	These are Vendor Specific clauses so request you to modify or remove these clauses	Clause is deleted. Please refer to corrigendum.
29	3.12.4. Cloud Network Requirement (f) & page no 56	DCI gets ability to map private IP address of cloud VM to public IP address as required by DCI from portal of CSP.		Clause is deleted. Please refer to corrigendum.
30	3.12.4. Cloud Network Requirement (g) & page no 56	Public IP address of cloud VMs remains same even if cloud VM gets migrated to another datacenter due to any incident.		Clause is deleted. Please refer to corrigendum.
31	3.12.4. Cloud Network Requirement (h) & page no 56	Public IP address of cloud VMs remains same even if cloud VM network is being served from multiple CSP datacenters.		Clause is deleted. Please refer to corrigendum.

Response to Pre-Bid Queries - Digital Dental Council Project - DCI, New Delhi

S.N.	Bidding Document Reference(s) (Clause/Section No/ Page)	Existing Clause in RFP (Content of RFP Requiring Clarification)	Points of Clarification Required	Response by DCI
32	1.6.1 DC and DR Provisioning & Page no 13	The DC and DR should be preferably in different seismic zone. Both DC and DR cloud hosting should be within India. Also the data has to be physically residing within India	Kindly modify it as – The DC and DR must be in different seismic zone. Both DC and DR cloud hosting should be within India. Also the data has to be physically residing within India only	No change as per RFP
33	General Suggestions	The CSP must be MeitY Empanelled and with hosting services on Government Community Cloud .	As per GOI recommendations	No change as per RFP
34	General Suggestions	The CSP should have provided Cloud Services in the Govt. Community cloud in India during last 5 years fo atleast 2 Government/PSUs/Autonomous bodies.	As per GOI recommendations	No change as per RFP
35	Section 2.4.4.4 Page 38 Table -1: Technial Evaluation Criteria	Company Profile Average Annual Turnover for last three audited financial years (2015-16, 2016-17, 2017-18) (Minimum INR 30 cr)	The turnover clause is too high, we request you to kindly reduce it to 15 crore	No Change- as per RFP
36	Section 1.6.2 Page -13- Online faculty and studetns attendance system	The attendance machines shall communicate with central application through a secured internet connection with backup as LAN.	Request you to kindly clarify "Backup as LAN"?	Backup as LAN is deleted.
37	Sectio 1.7 Stakeholders Page 15	Faculties/medical officers/doctors will be able to view their daily/weekly/monthly schedules, attendance details.	Kindly clarify what does schedule means here?	DCI can view the attendance of faculties of colleges and can drill down in detail.
38	Section 5.2.1 Page 83 Table:Payment Milestones	Payment Milestones	This is capital intesive project, therefore we request you: 1. To increase the mobilization advance. 2. To increase HDD & SRS submission payment milestone. 3. To increase hardware delivery milestone.	Please refer to Corrigendum for revised payment milestones
39	Section 2.4.3.2 Page 34 Table:1 Pre qualification criteria Bidder	At least one(1) of the 3 projects, should be of installation & commissioning of Biometric Devices, and should be multi locational in nature with minimum locations covered should be 50, The PO/Agreements should be in the last five years prior to the bid submission date.	Please clarify the meaning of locations.	Location means geographically disparate . This is to ensure that SI is capable of Installation/Commissioning/O&M at a vast number of location across the country as required in the project.
40	Section 3.10 page 49 Biometric based attendance system	The SIM cards shall be procured in the name of DCI. (Necessary cost for these SIM cards and monthly usage charges of the SIM will be borne by the Successful Bidder.)	Reoccurring cost of SIM will start at very early stage of the project. Therefore we request you to consider installation & commissioning of Biometric device as Go-Live for Biometric devices	ACCEPTED. Project will go live in the batches of 50 colleges
41	2.4.3.3 Qualification Criteria – OEM of Biometric Attendance System S.No.1 Page No. 34	OEM should have experience of supply 70,000 nos. of STQC certified devices to single entities of any Central Government/State Government.	Considering the Total BOM requirement is only 1200 numbers, criteria for asking 70000 Qty is not justified, kindly make it 10000 Qty to fulfil experience criteria of OEM that also supplied to single entities of any Central Government/State Government through own or SI partner .	No Change- as per RFP
42	2.4.3.3 Qualification Criteria – OEM of Biometric Attendance System S.No.2 Page No. 34	OEM should have Supply, Installation and commissioning experience of at least 15000 Integrated AEBAS device for Central/State Govt./ Corporation	OEM should have done Supply, Installation and commissioning experience of at least 15000 Integrated AEBAS device for Central/State Govt./ Corporation through own or SI partner .	No Change- as per RFP
43	2.4.3.3 Qualification Criteria – OEM of Biometric Attendance System S.No.3 Page No. 34	OEM should have submitted 3 appreciation certificate issued by Central Government / State Government / corporation on to smooth implementation of attendance system using integrated attendance device	Kindly relax the criteria to 2 appreciation certificate issued by Central Government / State Government / corporation on to smooth implementation of attendance system using integrated attendance device	Clause modified, please refer corrigendum.

S.N.	Bidding Document Reference(s) (Clause/Section No/ Page)	Existing Clause in RFP (Content of RFP Requiring Clarification)	Points of Clarification Required	Response by DCI
44	2.4.3.3 Qualification Criteria – OEM of Biometric Attendance System S.No.5 Page No. 34	OEM should have UIDAI RD service on their name for quoted fingerprint sensor	RD service is only specific to biometric sensor which has been develop and own by biometric OEM as per UIDAI guidelines to make the transaction more secure and trusted. This can be integrated with any console i.e. AEBAS device and biometric OEM can run and exchange security key thru managegemnt client. There is no require that single OEM should own both biometric sensor and main computing device. We strogly recommend that department should remove this clause as this allow only specific device vendor.	No Change- as per RPF
45	3.10.1 Technical Specifications of Biometric Attendance System - Fingerprint Sensor Specifications for Machine- Registered Device Certificate point no 6 , Page no. 53	Integrated tablet device OEM should have registered device certificate for Android on their own name, that ensuring OEM can able to handle and monitor device operation and security via RD management server and also OEM is valid biometric OEM under UIDAI Ecosystem	RD service is only specific to biometric sensor which has been develop and own by biometric OEM as per UIDAI guidelines to make the transaction more secure and trusted. This can be integrated with any console i.e. AEBAS device and biometric OEM can run and exchange security key thru managegemnt client. There is no require that single OEM should own both biometric sensor and main computing device. We strongly recommend that department should remove this clause as this allow only specific device vendor.	No Change- as per RPF
46	2.4.3.3 Qualification Criteria – OEM of Biometric Attendance System S.No.4 Page No. 34	OEM should be STQC/UIDAI certified vendor for fingerprint sensor and integrated device. One Single OEM for both fingerprint sensor and Integrated device	Please note that STQC certificate is required for Fingerprint reader and BIS certificate requires for whole device (Which includes Tablet and integrated Finger print reader) , in many case there will be different Tablet OEM integrated with different FP OEM. hence Requesting to remove the cluase "single OEM for both Finger print sensor and integtraed device."	No Change- as per RPF
47	2.4.3.3 Qualification Criteria – OEM of Biometric Attendance System S.No.6 Page No. 34	OEM should have annual average turnover of Rs.100 Crore during last three financial years (2015-16, 2016-17 and 2017-18). Out of the total turnover, 75% of average turnover should be from biometrics fingerprint business.	In this clause the following should be removed ' Out of the total turnover, 75% of average turnover should be from biometrics fingerprint business.' As it is not possible to have very specific % of turnover and will end up restricting eligible OEMs from providing their devices in this bid.	No Change- as per RPF
48	3.10.1 Technical Specifications of Biometric Attendance System The minimum required technical specifications of biometric attendance system are included in the table below. Bidders are required to submit compliance to the below mentioned specifications in the technical bid. S . No. 14 Battery Back up Page No. 51	3200 mAH battery backup for effective 2.5 hours to 3 hours backup	Please amend the battery capacity to 5000 mAH for effective 4 hours to 6 hours backup.	Clause is modified. Please refer to Corrigendum.
49	3.10.1 Technical Specifications of Biometric Attendance System- Mobile Terminal Specifications display - Point 1 page no 51	7" inches or higher scratch resistant multi point capacitive touch screen with minimum WSVGA resolution (1024 X 600)	Standard device with integrated FP+ printer comes with 5.5" Screen, So requesting to change the screen size 5.5"	No Change- as per RPF
50	3.10.1 Technical Specifications of Biometric Attendance System- Mobile Terminal Specifications display - Point 1 page no 51		We need to know that if DCI is asking for AEBS device then why they are asking for Mobile terminal device ?	Mobile Terminal Specifications only. Please refer corrigendum.
51	5.2.1 Table-Payment Milestones	As per RFP	Request you to please change this to 10% Advance payment. 70% after the delivery & 20% after Installation because this is very complex project	Please refer to Corrigendum for revised payment milestones
52	5.4 page no: 84 Penalties for delay in Implementation	The maximum penalty for delay shall not to exceed 10% of the total project cost	Request you to please change this to maxium penalty cap is 5%	No change, As per RFP

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S.N.	Bidding Document Reference(s) (Clause/Section No/ Page)	Existing Clause in RFP (Content of RFP Requiring Clarification)	Points of Clarification Required	Response by DCI
53	5.6 Page no: 86 Implementation Schedule	Delivery of Hardware components will be 3 month	Request you to please change this to delivery of Hardware components will be 4 month	No change, As per RFP
54	Liquidated damages -GCC clause	The applicable rate is 0.5% per week and te maximum deduction is 10% of the contract price	Request you to please change this to applicable rate is 0.5% per week and the maximum deduction is 5% of the contract price	No change, As per RFP
55	3.12.4. Cloud Network Requiriement (C) & page no 56	All the cloud VMs are in same network segment (VLAN) even if they are spread across multi datacenters of CSP.	These are Vendor Specific clauses so request you to modify or remove these clauses	Clause is deleted. Please refer to corrigendum.
56	3.12.4. Cloud Network Requiriement (f) & page no 56	DCI gets ability to map private IP address of cloud VM to public IP address as required by DCI from portal of CSP.		Clause is deleted. Please refer to corrigendum.
57	3.12.4. Cloud Network Requiriement (g) & page no 56	Public IP address of cloud VMs remains same even if cloud VM gets migrated to another datacenter due to any incident.		Clause is deleted. Please refer to corrigendum.
58	3.12.4. Cloud Network Requiriement (h) & page no 56	Public IP address of cloud VMs remains same even if cloud VM network is being served from multiple CSP datacenters.		Clause is deleted. Please refer to corrigendum.
59	General query		Kindly Clarify: As pe RFP, Here asked for Aadhaar enabled Biometric attendance System. Since the Aadhaar based biometric device doen't store any fingerprint templates, Fingerprints are always get verified form Aadhar Portal UIDIA and data will be store on that Portal of authorised vendor like NIC, UIDIA only not on biometric device. Since we do not have access of NIC database, we cannot do the Integration with third party application like HRMs. Hence we request to kindly let us know if you this process. To achieve this integration we will recommend and suggest DCI to getin touch with UIDIA and should get in house portal for the data downloading means data should not get transferred to third party portal instead data will transfer to portal owned and managed and hosted by DCI which is on premises of DCI and we should have rights to access that database and we can do the integration with the other application. Hope you have consider the integration in same way. Hence request you to kindly confirm the architecture considered by you.	No change as per RFP
60	General query		Kindly clarify: We can have a standalone biometric readers which will not be Aadhar enabled device. You have to enroll the users and this users will be stored in Local devices and local server, this will be the property of DCI. For this one time enrolment is required. If you want we can verify users from Aadhar portal as a authentication process and E-KYC process	No change as per RFP
61	Section 1.10.1, Page 51	RFP had asked for two different varieties of hardware specifications as AEBAS device and Mobile terminal device for one product line item qty. 1200.	Logically, two separate specifications should not be part of RFP against one BOQ line item. We request to remove AEBAS device specifications entirely and named Mobile terminal as "AEBAS Mobile terminal" and remain mobile terminal specifications as it is in RFP document. This will lead RFP authority to have both device definition under one common specifications as "AEBAS Mobile Terminal"	Mobile Terminal Specifications are required.Please refer corrigendum.

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S.N.	Bidding Document Reference(s) (Clause/Section No/ Page)	Existing Clause in RFP (Content of RFP Requiring Clarification)	Points of Clarification Required	Response by DCI
62	Page 2 - Tender Notification - Earnest Money Deposit	The bidders must submit the Earnest Money Deposit (EMD) of INR 30,00,000/- (Rupees Thirty Lac Only) in the form of Demand Draft (DD) from a Nationalized Banks/Scheduled Bank in favor of Secretary, Dental Council of India and the Bidders has to submit the same along with bid.	Please also allow the submission of Bank Guarantee as mode of EMD; this is a routine practice in tendering process across the country.	No Change. EMD to be provided in DD only. However, Bidders registered as Micro Small and Medium Enterprises (MSMEs) as defined in MSME Procurement Policy issued by Department of Micro, Small and Medium Enterprises (MSME) are exempted from submission of Bid Security. Please refer corrigendum
63	Page 53 - SL No 6 - Technical Specifications "Registered Device Certificate"	Integrated tablet device OEM should have registered device certificate for Android on their own name, that ensuring OEM can able to handle and monitor device operation and security via RD management server and also OEM is valid biometric OEM under UIDAI Ecosystem	This clause is restrictive, supports specific OEM only, hence should be amended. RD service is related to the biometric finger print sensor as per UIDAI (and not the tablet device) and the linkage of RD service with the manufacturer of tablet tends to kill wider participation in the tender. The amended clause should therefore read as below: Finger Print sensor OEM should have registered device certificate for Android on their own name, that ensuring OEM can able to handle and monitor device operation and security via RD management server and also OEM is valid biometric OEM under UIDAI Ecosystem Additional remarks: RD service is only specific to biometric sensor which is developed and owned by biometric OEM as per UIDAI guidelines to make the transaction more secure and trusted. This can be integrated with any console i.e. AEBAS device and biometric OEM can run and exchange security key thru management client. There is no requirement that single OEM should own both biometric sensor and main computing device. We strongly recommend that the Department should remove this clause as this allow only specific device vendor and restricts competition.	No change as per RFP.
64	Page 50- Page 53 : Technical Specifications of Biometric Attendance System	Two different types of specifications are mentioned in the RFP -i.e. for AEBAS device and mobile terminal specifications	1.Please clarify which specification is required? 2. In case, both types of devices are required then please help clarify the purpose of asking for two types of devices and also confirm the respective quantities of both types of devices 3. The financial bid format does not take into reckoning two different categories of devices as asked in technical specifications. How will the price comparison happen, given there are two sets of specifications required in tender.	Mobile Terminal Specifications. Pleae refer corrigendum.
65	Page 105 - 6.15.1 Financial Bid Format	Existing financial bid format		Mobile Terminal Specifications. Pleae refer corrigendum.
66	Page 83 - 5.2.1 Table – Payment Milestones - Point 3	On supply of Hardware items at central location & validation of quality & seal 15% of the Project value	Please define this central location. Is this DCI HQ at New Delhi?	Yes, DCI Hq is at New Delhi
67	Page 83 - 5.2.1 Table – Payment Milestones - Point 4	Survey & installation of Biometric Devices in each Block of 50 colleges	Please elaborate this requirement.	AS Per RFP- 50 colleges will be taken as a block. This is related to payment milestones. SI will be paid on prorated basis after completion of each block of 50 colleges.
68	Page 84 - 5.2.1 Table – Payment Milestones - Point 8	On completion of each quarter of O & M 25% of the Project Value	Does this mean that the balance 25% payment gets distributed into 12 quarters (since this would be a 3 years contract)	Yes, 25% and will be distributed into 12 quarters

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S.N.	Bidding Document Reference(s) (Clause/Section No/ Page)	Existing Clause in RFP (Content of RFP Requiring Clarification)	Points of Clarification Required	Response by DCI
69	Page 84 - 5.4 Penalties for Delay in Implementation	Failure to Complete Partial Acceptance Test: If the successful bidder fails to complete the Partial Acceptance Test within the time period (s) specified in the implementation plan, DCI may, without prejudice to its other remedies under the Agreement, levy as penalties, for each week or part thereof of delay, until actual delivery of performance. The maximum penalty for delay shall not to exceed 10% of the total project cost.	What shall be the penalty applicable for one week?	0.5% per week
70	Page 83 & 84 - 5.4 Penalties for Delay in Implementation	Failure to Complete the Final Acceptance Test: If the successful bidder fails to complete the Final Acceptance Tests within the time period(s) specified in the implementation plan, DCI may, without prejudice to its other remedies under the Agreement, levy as penalties, for each week or part thereof of delay, until actual delivery of performance. The maximum penalty for delay shall not to exceed 10% of the total project cost.	What shall be the penalty applicable for one week?	0.5% per week
71	Page 78 - 4.9 Operation and Maintenance & Page 105 - 6.15.1 Financial Bid Format	The successful bidder will post necessary manpower at each location for three years to look after the maintenance of the infrastructure after formal go-live. The successful bidder will respond to any issue raised by the user within 6 working hours of being notified by the authorized person. (on Page 78)	The cost of manpower that is required to be deployed at all the 313 locations plus the DCI HQ and Ministry, is not included in Financial Bid format. Please clarify and make appropriate changes in Financial bid format.	SI to propose manpower required to maintain as per SLA. There is no requirement to station manpower at all locations.
72	Page 95 & 96 - 6.9 Form B.1: Proposal Covering Letter - Point 21 on Page 96	We agree that DCI is not bound to accept any tender response that they may receive. We also agree that DCI reserves the right in absolute sense to reject all or any of the products/services specified in the tender response. (Point 21 on Page 96)	Please clarify in detail the implication on bidder of the line "We also agree that DCI reserves the right in absolute sense to reject all or any of the products/services specified in the tender response. " in this clause.	No Change as As per RFP
73	Page 97 - 6.9.1 Technical Proposal Outline	b. Change request management plan	How does DCI propose to pay the SI on account of the costs incurred due to execution of change requests during the contract period (after the project has achieved "Go-live" status). The financial bid format does not specify any such cost item.	No Change as As per RFP
74	Page 100- 6.12 Form B.4: Undertaking on Personnel	We do hereby undertake that those persons whose CV's have been submitted as part of technical proposal shall be deployed during the project as per our bid submitted in response to the RFP.	Please allow the SI to deploy a replacement person with similar or better credentials in case the person whose CV was submitted along with the technical bid is no more working with SI for any reason whatsoever at the start of project roll out	OK. ACCEPTED - However it will be as per Contract conditions with the approval of DCI
75	Page 105-106 - 6.15.1 Financial Bid Format	In case DCI wishes to go with either A or B, the cost of individual A or B will be considered separately for placement of order. (Page 106)	Please clarify the intent and purpose of this condition as this will impact our overall solution design and costing.	No Change as As per RFP
76	Page 44 - 2.9 Signing of Agreement - Point 4	DCI does not commit to buy all the items in the quoted price for which pricing has been sought. Out of the various priced items of the commercial proposal, DCI will have the option and the right to buy any combination of services or items. The priced items which DCI intends to buy will be included in the commercial agreement with the successful bidder.	Please clarify the intent and purpose of this condition as this will impact our overall solution design and costing. Keeping QCBS in mind the requirement should be very specific and the same should reflect in the Financial Bid format.	No Change as As per RFP
77	Page 03 - Tender Notification Table	Point Number 6 - Last Date of Receipt of Bids - 1st November 2019	As per tender, the pre-bid meeting shall happen on 21st October 2019 based on which the Department would upload the responses to the pre bid queries within five working days after pre-bid meeting Immediately after this, festival season / holidays on account of Deepawali would commence. Besides, as prospective bidders we would also require sufficient time to prepare responsive bids basis the final amended RFP document. It is therefore requested that the deadline for submission of bids be extended till 25th November 2019.	Last date Extended . Please refer Corrigendum

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S.N.	Bidding Document Reference(s) (Clause/Section No/ Page)	Existing Clause in RFP (Content of RFP Requiring Clarification)	Points of Clarification Required	Response by DCI
78	Page 41 and Page 42: 2.4.6 Overall Evaluation Methodology and Award Criteria	The responsive bidders will be ranked in descending order according to the composite score as calculated based on the above formula. The bidder whose total composite score (weighted average of the technical and financial score) is the maximum will be awarded the contract. However in order to ensure that DCI gets best solutions in technical terms, the DCI reserves the right to enter into negotiation with bidder having highest technical score and place order with this bidder at a suitable price. (Point Number 3 at Page 42)	Please remove the condition " <i>However in order to ensure that DCI gets best solutions in technical terms, the DCI reserves the right to enter into negotiation with bidder having highest technical score and place order with this bidder at a suitable price</i> " as this tends to introduce subjectivity into the otherwise largely objective QCBS process	There would be no negotiations. The selection would be as per QCBS.
79	Page 79 - Termination-4.12	DCI may, by a notice in writing suspend the Agreement if the successful bidder fails to perform any of his obligations including carrying out the services, provided that such notice of suspension: 1. Shall specify the nature of failure 2. Shall request remedy of such failure within a period not exceeding 15 days after the receipt of such notice. 3. DCI after giving 30 days clear notice in writing expressing the intention of termination by stating the ground/grounds on the happening of any of the events below, may terminate the Agreement after giving reasonable opportunity of being heard to the successful bidder. a. If the successful bidder do not remedy a failure in the performance of his obligations within 15 days of receipt of notice or within such further period as DCI have subsequently approved in writing. b. If the successful bidder becomes insolvent or bankrupt. c. If, as a result of other than Force Majeure conditions, the successful bidder is unable to perform a material portion of the services for a period of not less than 60 days. d. If, in the judgment of DCI, the successful bidder is engaged in corrupt or fraudulent practices in competing for or in implementation of the project.	Please allow the SI to have the right to terminate the contract in case of any breach of contract.	As per conditions in contract agreement between successful SI and DCI
80	Page 11 - Objectives - 1.1	4. Implementation of Online Faculty & Students Attendance Monitoring System (OFSAMS) at dental institutions across the country (Web based attendance software, device, system, database etc.)	Please provide total no. of faculty and no. of students at present in the colleges under DCI.	DCI will share the details with the successful SI. It is proposed to deploy approximately 4 devices at each college.
81	Page 11 - Objectives - 1.1	Online interface between DCI HQ and its various dental colleges and institutions, hospitals.	Kindly provide no. of integration points for the said interface?	DCI will share the details with the successful SI
82	Page 12 - Key Requirements - 1.3	1. Redesigning the official website for Dental Council of India and integration of payment and SMS gateway.	Basically the mentioned SOW talks about this site: http://dciindia.gov.in/ Please confirm?	YES
83	Page 65 - 3.15	3.19 Application - Technology	Does SI need to stick ONLY to these technologies or we can propose additional components to with it?	No change as per RFP.
84	Page 14 - Website - 1.6.6	1.6.6 Website SI will also need to develop a dynamic website. The current official website of Dental Council of India will be phased out by the new website that will be create by the SI. The website will be hosted in the DC with backup at DR. Provisioning of public IP addresses for the websites shall be the responsibility of SI. SI should develop the website which should be compatible for Virtualization and Augmentation of the institution facility and infrastructure to showcase them in AS IS status as and when required.	Existing application has large amount of data which may be required to use in new application. Hence will SI need to move all the existing data to the Private data center. Please confirm. Or, some integration will be there with data already hosted with department?	DCI will facilitate integration of the existing data with the new application
85	Page 69 - 3.21.7	3.21.7 Performance Testing Once the system integration testing has been conducted successfully, load, scalability and stress testing would be conducted prior to commissioning & go-live. SI should use suitable simulation tools in accordance with the agreed test procedures keeping in view the YoY growth in transactions. The SI will submit a testing report along with test cases, tests results etc. at the end of the testing exercise.	What would be the YoY growth of users and devices, please provide the same?	The YoY growth will not be substantial.

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S.N.	Bidding Document Reference(s) (Clause/Section No/ Page)	Existing Clause in RFP (Content of RFP Requiring Clarification)	Points of Clarification Required	Response by DCI
86	Page 12 & 13 - Access Delivery Channels - 1.5	Special camps shall be conducted in colleges to enroll the faculty in biometric access system. Onsite handholding support will be given to colleges to assist them in conversant with the application.	Kindly provide more clarity on onsite support in terms of needed man month and actual no. of resources required for the same?	Onsite training to the staff and students will be provided by SI & can be given for the new registration
87	Page 47 & 48 - Installation, Testing, Commissioning and Integration - 3.6	Trenches, path/road cutting, etc. will be back-filled and restored to the original condition immediately after laying of the conduit/cable/erection of mast etc. The successful bidder, if required, shall also plug conduits and entrance holes with suitable sealing material, where the cable has been laid. The system shall be subjected to inspection at various stages. (Page 48)	Civil work does not matches to business nature of SI, kindly remove this SOW of DCI should take care of this from its own side?	SI is responsible to execute civil work for attendance system along with electrical and network from nearest junction points if needed However, the following clause to be deleted: Trenches, path/road cutting, etc. will be back-filled and restored to the original condition immediately after laying of the conduit/cable/erection of mast etc.
88	Page 49 - Biometric Based Attendance System - 3.10	The successful bidder shall procure, supply and install SIM cards in these biometric devices to provide GPRS connectivity between the attendance devices with central server with the Cloud Service Provider (CSP).	DCI should opt for biometric attendance device solution which should communicate to main system via Wi-Fi available at campus. This way devices will not need SIM, will not be LAN etc. network dependent, and will be more secure to track via MDM. Kindly look into this point and alter the requirement accordingly.	No Change . As per RFP
89	NA	General	For Aadhaar based attendance system AUA/KUA is required for data authentication from UIDAI server, hope DCI will arrange it from its own side?	No change, as per RFP. RFP has asked for enrolment of faculty and students for local device based matching, all hardware and software technology is compatible to Aadhaar.
90	NA	General	Kindly provide detailed specification of Furniture required at NOC room.	Oridany furniture-DCI will share the details with the succesful SI
91	NA	General	Kindly provide details on needed days of training per batch ?	DCI will share the details with the succesful SI and will be finalized based on best practices.
92	Page 78 - 4.9 Operation and Maintenance	The successful bidder will post necessary manpower at each location for three years to look after the maintenance of the infrastructure after formal go-live. The successful bidder will respond to any issue raised by the user within 6 working hours of being notified by the authorized person.	Onsite support required across 313 institute, is that required for entire project duration?	No. SI has to maintain SLA
93	Page 13 - Payment Gateway - 1.6.4	The secured Payment Gateway service, provided by SI, shall facilitate online receipt of fee from applicants, colleges etc.	Please specify the payment modes that are required. Are there any restriction or objection on any mode	As per RFP
94	Page 13 - Payment Gateway - 1.6.4	It will also facilitate online payments by Dental Council of India to vendors, advocates etc. through NEFT, RTGS etc.	Please specify the payment modes that are required. Are there any restriction or objection on any mode	As per RFP
95	Page 13 - Payment Gateway - 1.6.4	Any regulatory clearance for payment gateway shall be the responsibility of DCI.	There is no such regulatory clearance required. Please specify if DCI is engaging any specific discussion with regulators	DCI will facilitate.
96	Page 61 - Payment Gateway - 3.16	The charges for inward payments to Dental Council of India shall be borne by the payee. Charges for outgoing payments from Dental Council of India shall be borne by the Dental Council of India.	Are there any transactional costs that DCI have their reservations on or normal consumer pricing will be applied?	As per Contract agreement
97	Others	Payment Gateway Related	Is it only Payment gateways or you will require PoS as well?	Only payment gateway is required and no PoS.
98	Others	Payment Gateway Related	What is the average number of transactions expected in a month for fee and payouts separately	Will be finalized during detailed requirement gathering phase

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S.N.	Bidding Document Reference(s) (Clause/Section No/ Page)	Existing Clause in RFP (Content of RFP Requiring Clarification)	Points of Clarification Required	Response by DCI
99	Others	Payment Gateway Related	What is the expected ticket size of a transactions for fees and payouts separately	Will be finalized during detailed requirement gathering phase
100	Others	Payment Gateway Related	Payout transactions cannot be done by debiting their current account, DCI will have to prefund the sum before making such payout transactions.	Will be finalized during detailed requirement gathering phase
101	Others	Payment Gateway Related	Preferably settlement to be done on T+2 basis. If T+1 is mandatory then the same can be done by EoD of T+1, kindly confirm.	Will be finalized during detailed requirement gathering phase
102	Page 12 - Key Requirements - 1.3	Provisioning and hosting the application on Infrastructure as a Service (IaaS) model (Cloud based solution), including provisioning of Data Center (DC) and Disaster Recovery (DR).	Disaster Recovery services is being asked by DCI but there is no confirmation on required RTO and RPO.	As per RFP. SI to propose
103	Page 35 - 2.4.3.4	Qualification Criteria for Cloud Service Provider (CSP)	DR Qualification is not being asked as DR Data Center should be in different seismic zone as per MEITY it can be 100 meter away which comes in same seismic zone	As per RFP. No Changes
104	Page 35 - 2.4.3.4	Qualification Criteria for Cloud Service Provider CSP - DC and DR Tier Certification	DC & DR Certification should be Updated at Uptime and TIA 942 Website when responses are getting submitted to DCI . Certification should be audited only from Uptime institute and TIA 942 Org not from third part Institute.	As per tender
105	Page 57 - 3.12.6	Cloud Security Requirements SI No 1.f : Have built-in user-level controls and administrator logs for transparency and audit control.	Are you looking only for PIM and Syslog's (SIEM) services for User control and system logs or only user policy and plain system logs required for audit requirement.	As per contract agreement.
106	Page 57 - 3.12.6	Cloud Security Requirements SI No 3: CSP cloud platform should be protected by fully-managed intrusion detection system using signature, protocol, and anomaly based inspection thus providing network intrusion detection monitoring.	Is DCI looking only for Network security with IPS/IDS or full fledged application security services with Web Application Firewall Services (WAF) including Network Layer Firewall with IPS/IDS or both . Do DCI also need that CSP should have WAF security logs as well for audit trail or only system & application Audit trail.	As per RFP. No Changes
107	Page 58 - 3.12.9	Backup Services	Plases confirm on the backup policy requirement in terms of backup frequency and Backup archival duration to calculate overall backup storage requirement	SI to propose
108	Page 61 to 65 - Identified Functionalities of the Application - 3.18	Audit Logs (Page 65, Point 34)	Please confirm on audit logs requirement related to system , network , firewall , WAF and Virtual Machines. Also confirm on the duration of audit trail data should be kept in archival.	Audit Log for application
109	Page 67 & 68 - Security Standards - 3.21.3	Standard 3 – Cryptography must be based on open standards-Cryptographic services identified in this document are based on open, industry accepted, standards.	DCI to confirm on encryption requirement whether it is required at system level or storage level or only at document level.	As per RFP
110	Page 67 & 68 - Security Standards - 3.21.3	Standard 2 – IP Protocol security extension (IPsec)	DCI Has asked for IPSEC VPN Tunnel requirement hope DCI is having firewall with IP SEC VPN services & required bandwidth to push the data to Cloud Hosting .	DCI will provide
111	Page 54 - Cloud Hosting 3.12	Cloud Hosting- Connectivity	DCI to confirm on internet requirement to access the application by users .	SI to propose
112	Page 54 - Cloud Hosting 3.12	Cloud Hosting- Connectivity	DCI to confirm how the Multiple location will get connected to CSP cloud - either through only VPN over Internet or MPLS Services so CSO can decide on cross connect for MPLS ISP connectivity.	SI to propose based on security of data
113	Page 54 - Cloud Hosting 3.12	Cloud Requirement - Public or MEITY Cloud /Government Certified Cloud	Please clarify on DC & DR cloud requirement, whether DCI want to go for MEITY Cloud or Public cloud as nothing is mentioned in RFP except that CSP has to be MEITY Cloud Certified.	As per RFP

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S.N.	Bidding Document Reference(s) (Clause/Section No/ Page)	Existing Clause in RFP (Content of RFP Requiring Clarification)	Points of Clarification Required	Response by DCI
114	2.4.3.3 Qualification Criteria – OEM of Biometric Attendance System S.No.1 Page No. 34	OEM should have experience of supply 70,000 nos. of STQC certified devices to single entities of any Central Government/State Government.	Considering that the Total BOM requirement is only 1200 numbers, the criteria for asking 70,000 Qty is not justified, kindly make it 10000 Qty to fulfill experience criteria of OEM, supplied to single entities of any Central Government/State Government through own or SI partner .	No Change. As per RFP
115	2.4.3.3 Qualification Criteria – OEM of Biometric Attendance System S.No.2 Page No. 34	OEM should have Supply, Installation and commissioning experience of at least 15000 Integrated AEBAS device for Central/State Govt./ Corporation	OEM should have done Supply, Installation and commissioning experience of at least 15000 Integrated AEBAS device for Central/State Govt./ Corporation through own or SI partner .	No Change. As per RFP
116	2.4.3.3 Qualification Criteria – OEM of Biometric Attendance System S.No.3 Page No. 34	OEM should have submitted 3 appreciation certificate issued by Central Government / State Government / corporation on to smooth implementation of attendance system using integrated attendance device	Kindly relax the criteria to 2 appreciation certificate issued by Central Government / State Government / corporation for smooth implementation of attendance system using integrated attendance device	OEM should have submitted 2 appreciation certificate of similar size project (800 to 1200 device), issued by Central Government / State Government / corporation on to smooth implementation of attendance system using integrated attendance device. Refer to corrigendum.
117	2.4.3.3 Qualification Criteria – OEM of Biometric Attendance System S.No.5 Page No. 34	OEM should have UIDAI RD service on their name for quoted fingerprint sensor	RD service is only specific to biometric sensor which is developed and owned by biometric OEM as per UIDAI guidelines to make the transaction more secure and trusted. This can be integrated with any console i.e. AEBAS device and biometric OEM can run and exchange security key thru management client. There is no requirement that single OEM should own both biometric sensor and main computing device. We strongly recommend that the Department should remove this clause as this allow only specific device vendor and restricts competition.	No change as per RFP.
118	3.10.1 Technical Specifications of Biometric Attendance System - Fingerprint Sensor Specifications for Machine- Registered Device Certificate point no 6 , Page no. 53	Integrated tablet device OEM should have registered device certificate for Android on their own name, that ensuring OEM can able to handle and monitor device operation and security via RD management server and also OEM is valid biometric OEM under UIDAI Ecosystem	RD service is only specific to biometric sensor which is developed and owned by biometric OEM as per UIDAI guidelines to make the transaction more secure and trusted. This can be integrated with any console i.e. AEBAS device and biometric OEM can run and exchange security key thru management client. There is no requirement that single OEM should own both biometric sensor and main computing device. We strongly recommend that the Department should remove this clause as this allow only specific device vendor and restricts competition.	No change as per RFP.
119	2.4.3.3 Qualification Criteria – OEM of Biometric Attendance System S.No.4 Page No. 34	OEM should be STQC/UIDAI certified vendor for fingerprint sensor and integrated device. One Single OEM for both fingerprint sensor and Integrated device	Please note that STQC certificate is required for Fingerprint reader and BIS certificate requires for complete device (Which includes Tablet and integrated Finger print reader) , in many case there will be different Tablet OEM integrated with different Fingerprint sensor OEM. hence Requesting to remove the clause "single OEM for both Finger print sensor and integrated device." as this restricts competition.	No change as per RFP. Objective is to have one OEM for both devices for best support / service assurance and technology compatibility and service responsibility.
120	2.4.3.3 Qualification Criteria – OEM of Biometric Attendance System S.No.6 Page No. 34	OEM should have annual average turnover of Rs.100 Crore during last three financial years (2015-16, 2016-17 and 2017-18). Out of the total turnover, 75% of average turnover should be from biometrics fingerprint business.	In this clause the following should be removed ' Out of the total turnover, 75% of average turnover should be from biometrics fingerprint business.' As it is not possible to have very specific % of turnover and will end up restricting eligible OEMs from providing their devices in this bid.	No Change. As per RFP

S.N.	Bidding Document Reference(s) (Clause/Section No/ Page)	Existing Clause in RFP (Content of RFP Requiring Clarification)	Points of Clarification Required	Response by DCI
121	3.10.1 Technical Specifications of Biometric Attendance System The minimum required technical specifications of biometric attendance system are included in the table below. Bidders are required to submit compliance to the below mentioned specifications in the technical bid. S . No. 14 Battery Back up Page No. 51	3200 mAH battery backup for effective 2.5 hours to 3 hours backup	Please amend the battery capacity to 5000 mAH for effective 4 hours to 6 hours backup.	4000 mAH battery backup for effective 3 to 4 hours backup
122	3.10.1 Technical Specifications of Biometric Attendance System- Mobile Terminal Specifications display - Point 1 page no 51	7" inches or higher scratch resistant multi point capacitive touch screen with minimum WSVGA resolution (1024 X 600)	Standard device with integrated Finger Print + printer comes with 5.5" Screen, So requesting to change the screen size to 5.5" or above to enable wider competition	No Change. As per RFP
123	3.10.1 Technical Specifications of Biometric Attendance System- Mobile Terminal Specifications display - Point 1 page no 51		Please clarify the purpose of asking for both AEBAS device as well as Mobile Terminal Device ?	Mobile terminal specifications are final as attendance device. Please refer corrigendum.