

S.N.	Bidding Document Reference(s) (Clause/Section No/ Page)	Existing Clause in RFP (Content of RFP Requiring Clarification)	Points of Clarification Required	Response by Magadh University
1. DATASOFT COMPUTER SERVICES PVT LTD				
2nd Floor, Parmesh Corporate Tower, 13, DDA Community Centre, Kakardooma, Delhi-110 092 011-43191600, 43191699, Fax: 011-22371107, Director No. 011-43191654, Mob: 9650975112, www.datasoftindia.in Mr. Vicky Lazras Samul, Assistant General Manager, Email: vickysamuel@datasoftindia.in				
1	Clause 2.4.2.2 - Pre-Qualification Criteria No. 2, Page 27	The prime bidder should have an average annual turnover of Rs.40 Crores or more in the last three financial years ending 31st March, 2017 as evidenced by the audited accounts of the company.	The turnover may be reduced to half of 40 crores (15-20 crores) for MSME registered companies.	No Change - As Per RFP
2. Paper Tracer, Microsoft Partner, Microsoft Azure				
Rajashree Varma, Chief Alliance & Strategy Officer , Email: rvarma@papertracer.com				
1	Clause 1.10.3 Functional Architecture Diagram, Page 12	Functional Architecture Diagram	What do you mean by Content Updates in the core application layer diagram in section 1.10.3?	Content can be updated without code changes. Configurable Content similar to Content Management System.
2	Clause 3 Scope of Work. 3.1 Component #1 Table: Scope of Services for system design and implementation . Activity #5 Third Party acceptance testing and Verification	Output of this activity. SL No.3 - Source Code (soft copy)	PaperTracer is a SaaS solution for business workflow and document management. We deploy it on Microsoft Azure in India to cover most of the modules along with customizations by our partner Techinfy in India. The PaperTracer is copyright SaaS solution and the code base of the solution and database architecture soft copy will not be available to give for the output activity on page # 43. Is that acceptable?	No Change - As Per RFP
3	Budget - for this Project		Are their budgets structured for this RFP from the university?	Necessary Budget approvals are taken by Magadh University
4	Clause 7 Annexure D - List of Colleges affiliated with Magadh University - Page 96, Clause 7.1 Constituent Colleges, and 7.2 Affiliated Colleges	List of 44 Constituent Colleges and 175 Affiliated Colleges	For 175 colleges how many locations are there for university to deploy this solution?	Solution will be deployed only in DC and DR. Colleges to access the solution using internet/web portal.
5	General	Users of University & Colleges	How many users will be there as staff for each location?	Approximate 100 - 150 users per location
6	General	No of Students using system from each college	How many students will be using the system from each college?	Approximate Total 5 Lakh student per year would be using the system.
7	General	Existing system of Data collection in University	What kind of system is in place right now which is collecting data that needs to be migrated in this project?	Data is captured in documented form
8	General	Regulations & Compliances Required by University	PaperTracer is a HIPAA and CFR compliant solution. What are the regulations and compliances are required by the university?	No specific requirement other than information security as per CERT IN Guidelines.
9	Clause 3.2 Component #2: DC and DR Virtual Private Cloud hosting Services on IaaS Model, Page # 45	"All products should be supported by back to back support from OEM (for the products where SI is not the OEM) for the entire duration of the project."	For this PaperTracer is going to be deployed into Microsoft India Azure. Does that meet the OEM requirements?	No Change - As Per RFP
10	Clause 3.6 Component #6: Data Digitization, Page 59	Data digitization - The SI will ensure 100% accuracy in indexing and meta-data creation for the documents being scanned.	PaperTracer uses OCR from ABBYY which provides 99.95% of accuracy for typed forms when scanned. Is it expected to add manual efforts to achieve 100% accuracy?	No Change - As Per RFP

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11	Solution to also have Hindi Localization?	Solution to also have Hindi Localization?	Are you looking for the solution to have Hindi localization? Or only support people to be able to answer support calls in Hindi and English?	Certain components of applications and modules to be bilingual. Example - Certificates etc to have both English and Hindi Content

3. PIDATACENTERS

Mr. Ankur Rohila, Sr. Account Director - North , Mob: +91-9555668669, email: ankur.rohila@pidatacenters. Com, www.pidatacenters.com
49 P, IT Park, Mangalagiri Amravati- 522503, Corp Off: B-905, The Platina, Gachibowli, Hyderabad - 500032

1	Clause 3.2.1 Service Provisioning : Point # 8, Page # 45	Point # 8 - University should be able to predict his billing of resources before provisioning any cloud resources.	The commercial bid is based on number of students , so this clause is not applicable. Request you to please remove the clause.	Accepted. Clause is removed
2	Clause 3.2.4 - Compatibility Requirements , Page #46, Point # 1	Point # 1 : CSP must ensure that the virtual machine format is compatible with other cloud provider.	This depends on the Hypervisor used by other cloud provider. Conversion tools have to be used if hypervisors are different. Please remove the clause.	SI to propose the solution to achieve this.
3	Clause 3.2.6- Cloud Datacenter Specifications , Page #47, Point # 5	Point # 5 : The CSP datacenters should comply/certified Tier III datacenter norms.	The CSP datacenters should comply/certified Tier IV datacenter norms. Request Magadh University to use Tier IV datacenter norms as the digital platform requires high availability.	Primary Data Center has to be Tier IV Uptime Certified. No specific requirement for DR but SI to meet SLA requirements.
4	Clause 3.2.6- Cloud Datacenter Specifications , Page #47, Point # 6	Point # 6 : The data center should conform to at least Tier III standard (preferably certified under TIA 942 or Uptime Institute certifications) and implement tool-based processes based on ITIL standards	The data center should conform to at least Tier IV standard (Uptime Institute certification) . Request you to please include the clause for the Primary Data Center.	Primary Data Center has to be Tier IV Uptime Certified. No specific requirement for DR but SI to meet SLA requirements.
5	Clause 3.2.9 - Virtual Machine Specifications , Page #48, Point# 2	Point # 2 : The cloud virtual machines should be auto-scalable in terms of RAM and CPU automatically without reboot.	The cloud virtual machines should be scalable in terms of RAM and CPU automatically without reboot. We request this change as any changes has to be done with utmost care so that the Data is not corrupted. Hence Please remove the auto clause.	SI to ensure best possible solution to minimize down time.
6	Clause 3.2.10 - Data Management , Page #49, Point # 4	Point # 4 : In case of scalability like horizontal scalability, the CSP should ensure that additional generated data is modify/deleted with proper consent from the University.	This pertains to overall architecture of the application. Hence please remove the clause from CSP.	SI to ensure best possible solution in terms of scalability requirements
7	Clause 3.2.11- Disaster Recovery Management (If Services Obtained) , Page #50, Point # 12	Point # 12: The CSP should offer dashboard to monitor RPO and RTO of each application and database.	This is not required as Magadh University can look at overall SLAs for the project/application.	Accepted. Clause is removed
8	Clause 3.2.11- Disaster Recovery Management (If Services Obtained) , Page #50, Point # 13	Point # 13: Any lag in data replication should be clearly visible in dashboard and alerts of same should be sent to respective authorities.	This is not required as Magadh University can look at overall SLAs for the project/application.	Accepted. Clause is removed
9	Clause 3.2.12- Cloud Resource and Network Monitoring, Page #50, Point # 4	Point # 4 : CSP should offer provision to monitor latency to cloud virtual devices from its datacenter or the University should be able to set monitoring of latency to cloud VMs from outside world.	This is not required as Magadh University can look at overall SLAs for the project/application.	Accepted. Clause is removed
10	Clause 3.2.12- Cloud Resource and Network Monitoring, Page #51, Point 12	Point # 12 : CSP should make provision to monitor the running process of Linux/Windows servers. This will help the University to take the snapshot of processes consuming resources.	This is not required as Magadh University can look at overall SLAs for the project/application.	Accepted. Clause is removed

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11	Clause 3.2.12- Cloud Resource and Network Monitoring, Page #51, Point # 15	Point # 15: CSP must ensure that log of reaching thresholds used to trigger additional resources in auto provisioning are maintained.	This is not required as Magadh University can look at overall SLAs for the project/application.	Accepted. Clause is removed
12	Clause 3.2.14- Backup Services Page #52, Point # 13	Point # 13 : CSP should offer provision to monitor latency to cloud virtual devices from its datacenter or the University should be able to set monitoring of latency to cloud VMs from outside world.	This is not required as Magadh University can look at overall SLAs for the project/application.	Accepted. Clause is removed

4. JIL Information Technology Ltd. (Jaypee Group)

Mr. Shalabh Saigal, Sr. General Manager , Mob: +91-9313361774, 9999591079 email: shalabh.saigal@jilit.co.in, www.jilit.co.in
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1	Tender Notification - Page No. 2	The development period for the requested tender is six (6) months and all the specified operations and maintenance services shall be provided for a period of three (3) years.	Development period required is 6 months which is significantly less –the project if properly done will take at least 2 years ; Can't it be done in phases or the period should be two years.	No Change - As Per RFP
2	Page No. 9 point no. 1.2- Benefits , Pt. 4	Access to standardized data, real time and augmented MIS and dashboards	Detailed requirement needed	Will be provided in Requirements Gathering Phase
3	Page 9, 1.3- Key Components/Features of Solution		Apart from 5 Lac students, what will be the no of staff ; What will be the concurrency per 10 minutes. Which functionality will be accessed on which device and what is the peak load and when.	Will be provided in Requirements Gathering Phase
4	Page 10, 1.3- Key Components/Features of Solution, Last point	Service Level Agreements (SLAs) to monitor SI performance	Detailed SLA required	Will be provided in Contract Signing Stage
5	Page 10, 1.3- Key Components/Features of Solution Points	Handholding services by SI at Magadh University and institutions till stabilization period post go-live	What will be the quantified duration.	For 3 years as per RFP
6	Page 10, 1.3- Key Components/Features of Solution Points	Onsite registration of faculty by SI for biometric based attendance capturing	What happens when faculty attrite / new faculty join? Will the College be trained to do it themselves after the first time?	Will be provided by SI
7	Page 10, 1.3- Key Components/Features of Solution Points	Audit before go-live by third party agencies	What will audit entail ; If audit is not cleared what happens to the cost incurred by us	SI to ensure that the Audit is cleared
	Page 10, 1.3- Key Components/Features of Solution Points	DC & DR Data Center (DC) – Application hosting/critical and important components in High Availability (HA) mode <input type="checkbox"/> Disaster Recovery (DR) Center – Preferably in separate seismic zone	Is the DR site identical to the main site	SI to ensure design for interrupted service levels
8	Page 10, 1.4- Implementation Components Points	Procurement and integration of faculty attendance monitoring system –	Attendance system, Processing of Biometric data or any other processing involved, Like Leaves managements, salary processing etc. How many are required?	No
9	Page 10, 1.4- Implementation Components Points		Is this workflow is meant for project communications or any other university automation purpose? It is mentioned that it will be used for monitoring SLA; will it also be used for Helpdesk escalations?	As per RFP

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10	Page 10, 1.4- Implementation Components Points	Setup of infrastructure for the digitization of legacy records of the university dating back up to 20 years	Are all the records to be digitized in project time period, 6 months? Any schedule for digitization of records? What will be the volume? Data sizing required? The digitization is at college level or at university level? Where will be the teams deployed? <ul style="list-style-type: none"> • What will be the size of the document? • scanning of legacy data means tabulation of register of student records (need clarity) • How many students in data will come in a single sheet. • What is the meaning of evaluation? Is it online evaluation of answer booklet or Offline exam? 	Digitization will be done centrally for all documents during last 20 years.
11	Page 10, 1.4- Implementation Components Points	Establishment of student helpdesk at Magadh University	What will be the period of helpdesk requirement; How many locations will have to be covered ; Any specified no of personnel ?	SI only responsible for IT Helpdesk. 5 Resource person for 3 years
12		Others as required to fulfill the requirements of the solution	'Others" clarity needed on others	Will be provided in Requirements Gathering Phase
13	Page 11, 1.7- Security	1.7 Security - Security layer shall provide access control and protection from unauthorized access, external attacks/intrusions etc. It shall also provide antivirus protection to the system. The administration of entire system shall be done through this layer.	More clarity required	As per CERT In standards
14	Page No. 12, Point No. 1.10.3	Functional Architecture Diagram - Evaluation under Core Application Layer in the diagram	Is the evaluation manual or onscreen evaluation? If it's online, then whether evaluation for all 5,00,000 students will happen or partial no of students? How many pages are there in an answer sheet? What will be the Time duration for scanning and evaluation? Will Scanning happen in multi locations or single? Will the evaluation be single or multi location? What will be the Size and number of pages per answer book	Evaluation is manual. Each answer sheet of student will have a OMR sheet where marks from individual questions/section will be carried and than the OMR sheet will be scanned for addition. No requirement of scanning of answer book.
15	Page No. 12, Point No. 1.10.3	Functional Architecture Diagram - Online degree verification under Core Application Layer in the diagram	Does it includes marks sheet verification of legacy data? Do we have to print marks sheet again or use scanned image?	No
16	Page No. 12, Point No. 1.10.3	Functional Architecture Diagram- Functional Architecture: Users	* Stake Holder - colleges: what are the compliances to be followed and filed? What are the types of fees to be remitted by the colleges? Is it only exam fees? *What is the number of Faculties, students, admin staffs, university staffs, of all colleges approximately? Help us in hardware sizing * Authentication and Authorization? Application built in security or any other interface integration required like google or AD?	Application built in security. No integration requirement like google or AD
17	Page No. 12, Point No. 1.10.3	Functional Architecture Diagram- Core Application Layer	* Does payment as part of the application go to college? * Is Payment gateway to be integrated? *Is there any ratio and whether the same is common to all colleges? *Whether the Payment Gateway will be provided by University or SI to arrange?	Payment gateway to be integrated. Gateway to be provided by SI.

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18	Page No. 12, Point No. 1.10.3	Functional Architecture Diagram- Admission process under Core application Layer in the Diagram	<p>* Student logs in with his login details *login will be created at the time of application or after the selection and admission process? * Selects Student admitted/rejected option, digital signature of HOD/principal *digital signature of principal/HoDs will be available at college level? They needs to be centrally registered if it is to be used for approval purposes?</p> <p><input type="checkbox"/> SI to print this on card and share with college before the Student</p>	As per SRS document based on Information Gathered
19	Page 40 3-Scope of Work. 3.1 Component #1 Activity # 3 : Solution, Design, Development/Customization	Point #3: The SI should submit the system design document to the University and should obtain the sign off on the design document before commencing the development of the system.	* - The requirement is for SAAS model, thus it is our IP rights..In such a case why design should be shared	Owner of the IP is Magadh University. But application has to be run in service model and not on CAPEX basis.
20	Clause 3.8 - Change Request , Page # 64 1st Para	Any changes till go-live, (e.g. new functionalities, improvement in execution time, performance tuning etc.) and which were not there in base line i.e. SRS, design description, etc. will not qualify as change request. The bidder will implement such changes in the solution required at no additional cost to the University.	* This will lead to continuous changes free of cost and also cause time overrun. Should be frozen during study based on scope	Post requirement phase sign off, any new changes will be CR.
21	Clause 4. Annexure A - Modules and Overview - Examination University Page # 70	* Exam attendance list to have OMR option for present/ absent.	OMR for Attendance only?	Yes
22	Clause 4. Annexure A - Modules and Overview - Examination University Page # 70	* QR code to be added for security feature	QR Code to be added on OMR Sheet ? OMR sheet will be printed by SI?	University will print
23	Clause 4. Annexure A - Modules and Overview - Examination University Page # 70	*On results – Trigger to colleges (online for download – provisional marks sheet)	Whether the printed mark sheets will be scanned and loaded in the system or mark sheet as a report will be downloaded from the System?	As per RFP only & as per Functional requirement gathering stage, SRS document preparation
24	Clause 4. Annexure A - Modules and Overview - Evaluation University Page # 70	* Five evaluation centers to be setup for paper evaluation	Whether answer books to be scanned and loaded for on screen evaluation? Since Whether answer books to be scanned and loaded for on screen evaluation?	As per SRS document based on Information Gathered
25	Clause 4. Annexure A - Modules and Overview - Evaluation University Page # 70	* OMR based scoring sheet will be introduced by the University	mentioned then if OMR based answering then evaluation will be OMR scanning and scores/ results will be compiled.	Yes
26	Clause 4. Annexure A - Modules and Overview - Evaluation University Page # 70	* Scrutiny of marks – Re-evaluation can be requested by students online by paying the required scrutiny fees payable to university.	Any specified period for accepting the request?	Will be provided in Requirements Gathering Phase
27	Clause 4. Annexure A - Modules and Overview - Evaluation University Page # 70	* Marks by college/dept. to be approved and authorized by the registrar/examination controller – Digital certificate	Digital Certificate means system generated mark sheet and sign with digital signature. Or Tabulated result will be generated college wise and digitally signed	Yes
28	Clause 4. Annexure A - Modules and Overview - Evaluation University Page # 70	* Soft copies to be made available on website for download by students	Whether this will be digitally signed?	Yes

Response to Pre-Bid Queries - Digital Univ Project - Magadh University, Bodhgaya

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29	Clause 4. Annexure A - Modules and Overview - Online Degree Verification- Page # 70	Online Certificate Verification	Online degree verification means final degree certificate or tabulated results of every exam?	Degree Certificate only
30	Clause 4. Annexure A - Modules and Overview - Online Degree Verification- Page # 70	* For students, free mobile App to be provided on scanned the degree certificate can be verified by students	Online Verification through Mobile APP? Mobile app only for verification?	Yes
31	Clause 4. Annexure A - Modules and Overview -Certificate Request/Issue - Page # 71	Certificate Request/ Issue * Bona Fide certificate * Character certificate * Residential certificate	Whether these certificates are physically signed which are to be scanned and stored or generate the certificate on the fly and sign digitally?	Generation of Certificate by Application and Digital Signature.
32	Clause 4. Annexure A - Modules and Overview -Website Content update/Redesign - Page # 71	Website Content Update/Redesign Alumini Module - Events, conferences etc. date to be published and sent to each student to existing student database for sending circulars and SMSs	Only for events and conferences?	Yes
33	Clause 4. Annexure A - Modules and Overview -Website Content update/Redesign - Page # 71	* Digi locker – Provisional certificate and other certificated to be stored in digital locker	Need more input on this.	Will be provided in Requirements Gathering Phase
34	Clause 2.4.2.2 Table 1 - Pre-Qualification Criteria , Point #7, Page No. 28	The prime bidder should have executed or currently ongoing at-least 3 IT/ ITES project with any department of Central Government/ State Government/PSU/ Autonomous Bodies or Councils of Government of India. At least one of the 3 projects should have be multi locational in nature and the minimum number of locations covered under the project should be 50. The PO/Agreements should be in the last ten year from the bid submission date.	It should not be more then 50 locations	No change - As per RFP only
35	General	Implementation related points	Implementation Training a. How many locations training sessions are required? b. How many members to be trained for each location?	Training to be conducted in Magadh University only
36	General	Implementation related points	• How many locations we have to implement? BioMetric systems . Softwares etc.	As per RFP
37	General	Implementation related points	• How many members are required to each technology for help desk support (In 5 members) some where it is 10 resources, helpdesk / Support inclusive or helpdesk is separate resources?	5 people required in IT Helpdesk. 5 Resource person for 3 years
38	General	Implementation related points	• What is the scope of Software as a Service (SaaS)?	As per Requirement of RFP

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39	General	Implementation related points	• What is the role of JILIT in Operations?	As per RFP only
40	General	Implementation related points - Operations and maintenance by vendor for a period of three (3) years, extendable up-to two (2) more years, in two steps of one year each.	Further Role Clarity is required.	As per RFP only
41	General	Implementation related points	• What will be the role of admin from Magadh University? support/DBA support/ Infrastructure support?	As per RFP only
42	General	Implementation related points	• Who will be taking care of software for each location?	SI
43	General	Implementation related points	• What is the scope of data migration?	As per RFP only
44	General	Implementation related points	• Who will convert the manual data in digital format?	SI
45	General	Implementation related points	• How many years data to be converted?	20 years
46	General	Implementation related points	• How we will show the old students certificates (Scan document or CL Report format)?	Scan document
47	General	Implementation related points	• What is the scope of Implementation? We have trained the staff or we have to conduct the events like. Counselling and Examination etc.)	SI only responsible for the software application and its hosting and maintenance and As per RFP

5. Infosoft Solution

Mr. Kaushal, Mob: +91- email: kkish0001@gmail.com

1	General - Items under OPEX to be moved under CAPEX	Many items under OPEX to be moved under CAPEX	Many itmes which are coming under OPEX, can we move these under CAPEX * Printers for Printing Marksheet degree Certificate * Infrastructure for 5 Evaluation Center etc	No change- As per RFP
2	Clause 4. Annexure A - Modules and Overview - Evaluation University Page # 70	* Five evaluation centers to be setup for paper evaluation	Detailed Information on what kind of infrastructure required at all 5 Evaluation Centre.	Infrastructure will be provided by University
3	Clause 5.16 . Commerical Proposal Response Forms Page # 89	OPEX for 3 years. - 5 lacs student per year	As per tender document it's is mentioned 5L student per year, so is this the minimum number of student need to enroll per year or what? Means if we have enrolled 4L student in a year, so will be paid for 4 L student or for 5 L student..	5 Lakh is minimum number of students to derive the OPEX fees.

6. Paragon Dynamics Pvt. Ltd.

PRAMITA , Mob: +91-9654278727 email: pramita99@gmail.com

1	General - Biometric Enrollment	Biometric Enrollment	a) How many approximate number of faculty per college will be there for Biometric Enrollment?	Average of 100 Faculty per college
2	General - LAN Connections in University & Colleges	LAN Connections in University & Colleges	b) Is there a proper LAN connections in each college associated with Magadh University?	It is College Responsibility.
3	General- Data Maintenance currently	Data Maintenance currently in which form online or offline	c) In which form, either Online or Offline, does each college maintain or store data related to fees and payments?	Colleges have their own mechanisms for fees collection

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7. Megasoft Educations Pvt. Ltd.

Mr. Akash Kachhawa, Project Engineer , Mob: +91-7023777838 email:akash.kachhawa99@gmail.com

1	General	Legacy Data - How many pages	Approximately how many pages will be there for digitization for Data Management System?	Will be provided in Requirements Gathering Phase
2	General	Biometric Device	If in case any biometric device stops working then what should be the alternate way to record the attendance?	Attendance is being captured for overall compliance of colleges in meeting educational standards. And it will be ensured by SI that alternative attendance system is implemented in case of any eventuality.
3	Financial Evaluation - Clause 2.4.5 Overall Evaluation Methodology and Award Criteria & Clause 5.16- Commercial Proposal Response Forms	Financial Evaluation	How the financial evaluation will be done?	As per RFP - Commercial Bid - Note - For the purpose of evaluation of Commercial Bid, The Commercial Bid Value considered will be = Component A (CAPEX) + Component B (Opex for 3 years) . In the OPEX component, for the purpose of evaluation , the Cost per Student for 3 years without taxes, will be taken into consideration. A revised Commercial Proposal Response Form being uploaded in Corrigendum
4	General	Disaster Recovery Centre (DR)	The Disaster Recovery Centre should be placed on how many geographical locations?	1 DC and 1 DR in separate seismic zone

8. Techinfy

Ms. Nibha, email:info@techinfy.in

1	General	Digitization of Documents	Digitization of document should be at central location i.e. University Campus	OK Accepted
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9. TATA Consultancy Services

Mr. Avibasu Bandyopadhyay, Business Development Manager, TCS, Mob: +91-9538010020 email:avibasu.bandyopadhyay@tcs.com

1	Section 3.1 - Component # 1 , Page 38	"Design, development and implementation of Digital University System"	TCS proposes the clause to be changed as "Configuration, Implementation and Maintenance of a Cloud Based Digital University System"	Solution is required as per requirement of Magadh University. If SI has product which can be configured to meet the requirement SI is free to propose the same.
2	Section 3.1 - Component # 1 , Activity # 5 : Third Party Acceptance testing and Verification, Page 43	"The application source code and related documentation will be the property of the University without any pre-conditions."	TCS proposes that the source code clause be removed. It is recommended that a cloud-based product vendor such as TCS iON be allowed to participate in a subscription based model.	No Change. As per RFP
3	Section 3.1 - Component # 1 , Activity # 3 : Solution , Design, Development/customization, Page 40	Data migration plan	Please provide in detail the scope of Data Migration. Please provide the volume of data to be migrated, whether it includes both master data and transaction data. Please provide the current technology platform from which the data has to be migrated.	Data is in physical form. Actual number of pages will be provided during requirement stage. These are old records some of which may not be able to digitize , so count will be based on actual conversion.

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4	Section 3.2 - Component # 2 : Page 40	DC and DR Virtual Private Cloud Hosting Services on IaaS Model	It is recommended that a cloud-based product vendor such as TCS iON be allowed to participate in a subscription based model where as a part of vendor responsibility the vendor configures and maintains the product for the entire contract period as this will ensure better control on implementation and operation. Hence, a private cloud hosting service is not required. TCS proposes a removal of this clause.	No Change - As per RFP
5	Section 3.3 Component #3: Page 54	Installation and Commissioning of Biometric Attendance System Hardware and Software	Since, the vendors supplying the hardware and software of biometric attendance system, TCS recommends Magadh University to bring out separate RFPs for the same.	No Change - As per RFP
6	Section 3.10- Project Timelines Page 66	Project Timelines	TCS proposes all timelines of the engagement to be finalized after meeting between Magadh Univ and the party on a mutually agreed upon basis.	No Change - As per RFP
7	Section 3.11- Minimum BOM Page 66	Minimum bill of Material	* Please provide the number of applicants of Magadh University. * Please provide the number of students for each examination.	Total number of students is 5 lakhs per year.
8	Clause 4. Annexure A - Modules and Overview - Evaluation University Page # 70	OMR based scoring sheet will be introduced by the University Auto record the scores on scanning the answer sheet	Please provide the number of OMR sheets to be scanned every year.	Will be provided in Requirements Gathering Phase
9	Clause 4. Annexure A - Modules and Overview- 'Website Content Update/Redesign', Page 71	Redesign of existing website	Since, the vendors providing Website Content Update /Redesign service and University Management System are different, <u>TCS recommends Magadh University to bring out separate RFPs for the same.</u>	No Change - As per RFP
10	Clause 4. Annexure A - Modules and Overview- 'Legacy Data Digitization', Page #71	*Digitization of 20 years data * Tabulation Register – To be scanned and updated	Please provide the total number of pages to be scanned and uploaded	Actual numbers will be provided at requirement stage.

10. Natural Support Consultancy Services Pvt. Ltd.

Mr. Ripu Daman, MD, E-26, Sidharth Nagar, Malviya Nagar, Jaipur - 302017 , 0141-2549085 Mob: +91-9834572838 ripudaman@nscspl.in

1	Clause 2.2.8 Earnest Money Deposit (EMD), Pag #17	Earnest Money Deposit (EMD) 1. Bidders shall submit, along with their bids, EMD (amount specified in the Tender Notification Table), in the form of a Demand Draft drawn from any Nationalized bank/Scheduled Bank in favor of "Registrar, Magadh University, payable at Bodhgaya.", and valid for three months from the last date of the bid submission. Bid security in any other form will not be accepted.	Kindly accept EMD in the form of Bank Guarantee	No Change - As per RFP
2	Clause 2.4.2.2 - Pre-Qualification Criteria Bidder - No. 3, Page 27	Positive Net Worth : The prime bidder should have a positive net worth during the financial year ending 31st March, 2017 as evidenced by the audited accounts of the company.	If Audit for year 2016-17 is not completed, kindly accept Net Worth Certificate issued by Chartered Accountant	No Change - As per RFP
3	Clause 2.4.2.2 - Pre-Qualification Criteria-Bidder No. 5, Page 28	ISO 27001:2013 Certificate : The prime bidder should have valid ISO 27001:2013 certificate as on bid submission date.	As this is Application Development project, please ask for CMMi5 Certification	No Change - As per RFP

Response to Pre-Bid Queries - Digital Univ Project - Magadh University, Bodhgaya

S.N.	Bidding Document Reference(s) (Clause/Section No/ Page)	Existing Clause in RFP (Content of RFP Requiring Clarification)	Points of Clarification Required	Response by Magadh University
4	Clause 2.4.2.2 - Pre-Qualification Criteria-Bidder, No. 7, Page 28	The prime bidder should have executed or currently ongoing at-least 3 IT/ ITES project with any department of Central Government/ State Government/PSU/ Autonomous Bodies or Councils of Government of India. At least one of the 3 projects should have be multi locational in nature and the minimum number of locations covered under the project should be 50. The PO/Agreements should be in the last ten year from the bid submission date.	This RFP is for Digital University Project, instead of multi location ITES project, Experience of minimum One University UMS project should be asked	No Change - As per RFP
5	Clause 2.4.2.2 - Pre-Qualification Criteria-OEM of Biometric Attendance System, No. 5, Page 28	Pre-Qualification Criteria for OEM of Biometric Attendance system : OEM turnover should be minimum Rs.100 crore during last financial year 2016-2017 with positive net worth.	As per RFP total requirement of biometric machines are 600. OEM turnover asked in RFP is too high. Kindly make it to Rs. 10 Cr.	No Change - As per RFP
6	General		You asked for STQC Certified Biometric Devices which can be used for Aadhaar Authentication. Kindly ask add Term - Bidder or Consortium partner should be AUA or Sub AUA	No Change - As per RFP